

PROVIDING NATURAL GAS

You are receiving this brochure because you have been identified as a Public or Emergency Official working in the area of **NORTH BALDWIN UTILITIES (NBU)** natural gas distribution pipeline system. Though pipelines are the safest, most reliable and efficient manner of transporting natural gas, it is very important that you know the dos and don'ts of pipeline safety in case a leak occurs.

KEEPING OUR PIPELINES SAFE

NBU is committed to the safety of the public and care of the environment. We take great pains to follow the highest industry standards in order to provide top-quality services to the residents of Baldwin County.



Line markers, like those shown above, are placed at intervals along **NBU's** pipelines. Our markers give an approximate location of the pipeline system and display our telephone numbers.

Our pipelines are monitored through a combination of systems and safety programs, including inspections on foot, and evaluation by state officials to ensure that operators are meeting regulatory requirements and making necessary repairs.

NBU has an emergency response plan for handling pipeline incidents. For more details on our emergency response procedures, please contact us or visit the gas department office.

POTENTIAL HAZARDS OF A NATURAL GAS RELEASE

- **Highly flammable and easily ignited by heat or sparks**
- **Displaces oxygen and can cause asphyxiation**
- **Natural gas vapors are lighter than air; may form an explosive mixture with air or cause dizziness or asphyxiation without warning**
- **Fire may produce irritating or toxic gasses**

For more information about our pipeline location or pipeline safety, please feel free to contact us using the information below:

NORTH BALDWIN UTILITIES

25 Hand Avenue
Bay Minette, Alabama 36507

Daytime: 251-580-1626

After Hours: 251-580-2559

Fax: 251-937-0345

www.northbaldwinutilities.com

**PIPELINE
SAFETY
AWARENESS**

FOR
*Emergency Responders
& Public Officials*

**WARNING
NATURAL GAS
PIPELINE**
BEFORE EXCAVATING OR IN EMERGENCY

NORTH BALDWIN UTILITIES
NATURAL GAS | WATER | WASTEWATER

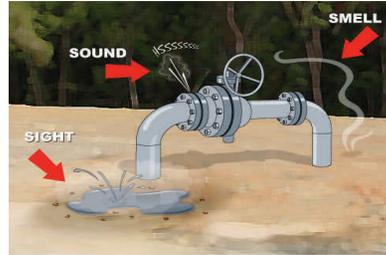


Please help us evaluate our Public Awareness Program by answering the questions below and returning this card to us.

- | | | | |
|--|--------------------------|----|----------|
| 1. Have you received any pipeline safety information recently? | Yes | No | Not Sure |
| 2. Do you know the names of pipeline operators in your area? | Yes | No | Not Sure |
| 3. Do you know the number of your local pipeline company to call in case of an emergency? | Yes | No | Not Sure |
| 4. Do you know how to recognize a leak? [Check all that apply] | Yes | No | Not Sure |
| Hissing/roaring noise | <input type="checkbox"/> | | |
| Bubbles in standing water | <input type="checkbox"/> | | |
| Dead vegetation | <input type="checkbox"/> | | |
| Smell of rotten eggs | <input type="checkbox"/> | | |
| 5. Do you know what to do in the event of a gas leak? | Yes | No | Not Sure |
| 6. Do you feel your community is adequately prepared to handle a pipeline emergency? | Yes | No | Not Sure |
| 7. What additional information would you like to receive about the NBU's pipeline system or pipeline safety? | | | |

PIPELINE LEAKS:

RECOGNITION: WHAT TO DO:



- ▶ **Smell:**
Odorized to smell like rotten eggs.
- ▶ **Sound:**
Whistling, hissing or roaring noise.
- ▶ **Sight:**
Blowing gas, dead or dry vegetation, or bubbles in the water near the pipeline.

WHAT YOU SHOULD KNOW BEFORE A PIPELINE INCIDENT OCCURS:

- **The names and contact information of pipeline companies operating in your area**
- **The approximate locations of and products carried by the pipelines**
- **The indications and potential hazards of a release**
- **The steps that should be taken to protect the public**
- **Response capabilities of pipeline operators**

If a leak occurs:

1. Safety First! The top priority is the safety of yourself and your community. Take care to when approaching the site, staying upwind if possible.
2. Secure the area. Turn off any vehicles or equipment being used in or near the suspected leak. Develop a plan to evacuate people if necessary.
3. Identify the pipeline operator and the product carried. This can be critical information in a pipeline emergency.
4. Contact the pipeline operator.
5. Maintain the area. Implement the Incident Command System.

Bad ideas:

1. **DO NOT** touch, breathe or make contact with the leaking gas. Stay upwind if possible.
2. **DO NOT** light a match, start an engine, use a telephone, turn on/off any type of electrical switch or do anything that may create static or a spark.
3. **DO NOT** attempt to extinguish any pipeline fire that may start.
4. **DO NOT** drive into a leak or vapor cloud area. Automobile engines may ignite the vapors.
5. **DO NOT** start or attempt to operate valves.

Please call us if..

- * you observe any suspicious activity on or near the pipeline system,
- * you notice or cause any damage to a pipeline; even a little dent or a small scrape in the pipeline coating can result in a dangerous leak later on, or
- * you have any questions or concerns about our pipelines.