



NORTH BALDWIN UTILITIES

FIRE HYDRANT CONNECTION TEMPORARY WATER SERVICE *Policy and Procedures Effective November 22, 2021*

Herein set forth are the policies governing and the procedures for securing temporary, non-consumptive water service connection from North Baldwin Utilities (NBU). Such service shall be offered via special, metered, temporary connection to existing fire hydrants within the NBU system. NBU retains sole and complete discretion to approve, initiate, terminate, suspend and in all manners regulate such service provision.

Customer shall make application for "Fire Hydrant Service" (FHS) on forms available from NBU. Upon approval of the service request and full payment of applicable charges, NBU will establish FHS within two (2) working days. **The standard term for Fire Hydrant Service (FHS) shall be thirty (30) days, unless specifically identified otherwise on the approved service application.** At the end of the service period, or upon earlier request by the customer, NBU will deactivate FHS. Maximum duration of FHS at any specific address shall be ninety (90) days within any twelve (12) month period.

FIRE HYDRANT SERVICE (FHS) SPECS, FEES, DEPOSITS & CHARGES	Capacity	120 GPM Maximum Flow Rate
	Service Outlet	1.5 inch
	Set-Up Fee	\$125
	Deposit	\$300
	Usage Charge (plus SUT)	\$6.00 / 1000 gal (\$25 min. up to 3000 gal)

The Set-up Fee and Deposit are payable upon application approval and prior to service establishment. Customer shall be responsible for all usage from the service and for security of the installation. Usage Charge shall be based upon metered usage. Any charges assessed due to service equipment damage or loss shall be added to the customer account. The account shall be billed at service termination, but no less frequently than monthly, and Standard NBU account policies shall apply.

Upon NBU recovery of the service installation in satisfactory condition and receipt of full payment of the account, the Deposit shall be refunded within ten (10) working days. Satisfaction of any account balances or assessed service equipment damage or loss charges remaining outstanding thirty (30) days after termination of service shall be first from the Deposit and then in accordance with remedies available at law. Set-up Fee is non-refundable.

Misuse, abuse, or tampering with the FHS and/or the occurrence of any events associated with the use of the FHS determined at the sole discretion of NBU to jeopardize the safety, security, or integrity of the NBU system shall be cause for immediate termination of the FHS, without notice, and the forfeiture of Deposit. Unsatisfactory prior FHS management or account history shall be cause for denial of the privilege of FHS.

Customer shall connect to the FHS Service Outlet using a minimum ten (10) foot section of collapsible hose – direct connection of rigid hose or pipe to the Service Outlet is prohibited and shall be considered cause for immediate termination of FHS as set forth above.

For additional FHS info, contact NBU Water Distribution Supervisor **Lauren Bounds** at **251.580.1626**.