

CALL  
BEFORE  
YOU  
DIG! 811



**NORTH BALDWIN UTILITIES**

NATURAL GAS | WATER | WASTEWATER

## LIVING AND WORKING NEAR PIPELINES

### HELP PREVENT A PIPELINE EMERGENCY.

Planting a tree, building a fence, installing a mailbox, or performing any other type of work that requires digging? Statistics show that dig-related damages are a leading cause of pipeline accidents, and gas pipelines are not the only service lines that could be buried near you. Many utilities, such as power, water, and sewer services, are delivered underground.

#### RESPECTING THE RIGHT-OF-WAY

Although distribution lines do not always have designated Rights-of-Way (ROW), it is important to be mindful that you are not creating an obstruction when planting or building. ROW encroachments increase chances of third-party damage and inhibit the operator's ability to perform critical activities, such as maintenance and inspections. Please contact NBU if there are any questions regarding the pipeline or the ROW.

**Know what's below.  
Call before you dig.**



**CALL** 811 Before You Dig  
**AWAIT** the Required Time  
**RESPECT** the Marks  
**EXCAVATE** (Dig) with Care  
**SAFETY** is Everyone's Responsibility

#### CALLING BEFORE YOU DIG

- The law requires that you call the state One-Call System (811) or 800-292-8525 at least 48 hours before you dig.
- Be prepared to give information (such as nearest intersection or address) so that locators can identify your work site. You may also outline the area of proposed excavation with white paint to show its exact location.
- The One-Call System will provide you with a ticket number and a verbal list of the utility companies being notified. Companies that own buried lines near your work site will then locate the underground facilities and mark them accordingly.
- Be sure that all applicable utilities have marked their service lines before digging. All paint, stakes, or flags should remain in place until your project is complete.

PIPELINES  
IN YOUR  
COMMUNITY

Proposed Excavation	Water Systems, Slurry Pipe
Temporary Survey	Reclaimed Water
Electric Power	Sanitary Sewer
Gas, Oil, Dangerous Materials, Product Lines	Communication, Cable TV & Fiber Optics



25 HAND AVENUE / BAY MINETTE, AL 36507



251.580.1626 PHONE



INFO@NBUMAIL.COM



## PROVIDING NATURAL GAS

You are receiving this brochure because you live within the potential impact radius of the NORTH BALDWIN UTILITIES (NBU) natural gas distribution pipeline system. Though pipelines are the safest, most reliable and efficient manner of transporting natural gas, it is very important that you and your family know the dos and don'ts of pipeline safety in case a leak occurs.

## KEEPING OUR PIPELINES SAFE

Our pipelines are monitored through a combination of systems and safety programs, including inspections on foot and evaluation by state officials to ensure operators are meeting regulatory requirements and making necessary repairs. NBU is committed to the safety of the public and care of the environment. We take great pains to follow the highest industry standards in order to provide top-quality services to the residents of Baldwin County.

## RECOGNIZING A PIPELINE

Line markers, like those shown below, are placed at intervals along NBU'S pipelines. Our markers give an approximate location of the pipeline system and display our telephone numbers. More specific inquiries about the location of our pipelines can be directed to NBU.

## BE AWARE AND BE SAFE!

Fortunately, pipeline accidents resulting in leaks are relatively rare. You should be mindful, however, of the hazards you might encounter during a leak. Flammable, explosive mixtures may travel to an ignition source in the air; inhaling vapors may cause dizziness, headache, loss of coordination, and narcosis; and contact with the product may cause burns or severe injury.

## RECOGNIZE A SUSPECTED LEAK



*Using your sense of sight and sound will help you in recognizing a suspected leak.*

**SIGHT:** Blowing gas, dead or dry vegetation, and / or bubbles in the water near the pipeline

**SOUND:** Whistling, hissing, roaring noise

**SMELL:** Odorized to smell like rotten eggs



## IF YOU SUSPECT A LEAK

- Immediately leave the area.
- If possible, turn off any vehicles or equipment being used in or near the suspected leak. Abandon any equipment being used and move upwind from the suspected leak.
- From a safe location, call 911, your local emergency response number, or NBU. Give your name, phone number, location, and a description of the leak.
- Warn others to stay away if possible.

## WHAT NOT TO DO

- **DO NOT** touch, breathe or make contact with the leaking gas. Stay upwind if possible.
- **DO NOT** light a match, start an engine, use a telephone, turn on/off any type of electrical switch or do anything that may create static or a spark.
- **DO NOT** attempt to extinguish any pipeline fire that may start.
- **DO NOT** drive into a leak or vapor cloud area. Automobile engines may ignite the vapors.
- **DO NOT** start or attempt to operate valves.

## PLEASE CALL US IF YOU...

- Observe suspicious activity on or near the pipeline system
- Notice or cause any damage to a pipeline; even a little dent or a small scrape in the pipeline coating can result in a dangerous leak later on
- Have any questions or concerns about our pipelines

*We appreciate your cooperation in helping us to maintain a safe system; public awareness is an important part of our business.*

**251.580.1626 DAY / 251.580.2559 NIGHT**

**WWW.NORTHBALDWINUTILITIES.COM**



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